

Declarative data

Albir Hills Resort SA is the owner or legal licensee of the SHA Wellness Clinic, wherefore it operates under such name and assumes its full legal representation.

For correspondence purposes this company's business address is:

Albir Hills Resort SA

CIF (Fiscal Identification Code). A54081518

C/ Verderol 5

03581 EL Albir

Spain

Telephone: +34 966 811 199

Fax: +34 966 864 528

Business hours

Opening hours are Monday to Friday from 09:00 to 19:00 continuously. The customer service telephone number is 966 811 199. Calls cost the set provincial rate and no extra fee shall be applied.

Complaint forms

In accordance with the existing legality this company has complaint forms available for clients at its offices that are issued by the Department of Health and Consumer Affairs of the Valencian Autonomous Government.

Prices and rates policy

For the benefit of our clients, we want to be able to provide them with a transparent price policy. That is why, all the prices, deals, promotional offers shown on our Web, or publicised by our sales agents do not include tax or the applicable fees that consumers have to pay.

Copyright, Intellectual Property

The intellectual property rights concerning this Web page, its graphic design and the codes contained herein are owned by Albir Hills Resort SA, unless a different ownership is specified. The unauthorised reproduction, distribution, marketing or transformation of this work and all the photographs, trade marks or distinctive signs of any kind contained in this Web page that are protected by Law, is considered a violation of intellectual property rights, unless it is for personal and private use.

Privacy Policy

Visiting this Web Page does not oblige users to provide any type of information about themselves. Before using or signing up for the Services offered therein however, Users must provide SHA Wellness Clinic with certain personal details (hereinafter referred to as «Personal Data»).

SHA Wellness Clinic shall keep Personal Data completely confidential and shall include such data in the files owned by SHA Wellness Clinic (Albir Hills Resort SA), so as to make its clients reservations and organise their stay at SHA WELLNESS CLINIC and also to inform them about upcoming events, news, innovations and activities provided by firms or organisations with which it has made agreements. Such information can be sent by any means of communication, including emails.

To complete a reservation and plan your personalised stay at SHA Wellness Clinic, please fill in the reservation questionnaire, giving your clear, specific, informed consent to having the personal details that you have provided us with, processed. This includes information about your personal health used for the aforementioned purposes.

SHA Wellness Clinic is entitled to keep this information once all dealings with the user are over in order to comply with legal obligations, and then cancel the data acquired when it is no longer needed or relevant for the purpose that it was originally requested for or recorded.

If any of the acquired data is used for anything other than what it was initially obtained or acquired for prior consent from the interested parties is required.

In compliance with the Royal Decree 1720/2007, of the 21st of December, through which the implementing rules of the Organic Law 15/1999, of the 13th of December, on personal data protection are approved, SHA Wellness Clinic has established the legally required levels of security on personal data protection and is trying to install other additional technical protection means and measures. Nevertheless, Users must be aware of the fact that security measures on Internet are not unassailable.

SHA Wellness Clinic can use cookies when a User browses through the Portal's Web sites and pages. Only cookies that are associated with the browser from a certain computer (an anonymous User) can be used in the Portal's Web pages and sites and the name and surnames of the User is not provided. Thanks to the cookies, SHA Wellness Clinic is able to recognise Users' browsers that can be registered after they have accessed or signed up, where appropriate, for the first time, so that users don't have to sign up every time they visit the site to access the areas and Service that can be exclusively reserved for them.

Users can configure their browser so that a message appears on their screen when cookies are received and to stop cookies being installed on their hard disk drive. Please consult your browser's instructions and manuals for more information. Users do not have to allow cookies sent by SHA Wellness Clinic to be installed to use the Portal, in spite of the fact that in such case they would have to sign up every time they access a service that requires previous registration.

The cookies that are used on the Portal's Web pages and sites can be sent by SHA Wellness Clinic, in which case they are supplied by the different servers used, or from our third party service providers that supply cookies on behalf of SHA Wellness Clinic (for example, the cookies that are used to provide certain Content and show Users Content about the time, number of times and predetermined methods)

All the data acquired from the Portal's forms is obligatory. Refusal to provide any information that is considered to be obligatory means that the provision of and access to the required services shall be denied. Moreover, data can be provided willingly in order to optimise the provision of the services on offer.

If users of this Web Page have to provide their email address to access some of the services available they can make it clear that they do not want to receive any type of message from SHA Wellness Clinic, as long as it is not closely related to the purpose of the service they requested. SHA Wellness Clinic shall provide users that have signed up in any type of mailing list or anything similar in this Portal, with the suitable mechanisms to request be taken off such lists.

Users are entitled to exercise their rights of access, rectification, cancellation or opposition at any time, by writing to the association's central office or by sending a digitally signed email to this address: lop@shawellnessclinic.com.